



Residential Program Support Worker

This position is subsidized by Canada Summer Jobs

(Full-time, contract: June to August 2022)

Interval House of Ottawa is committed to building a diverse workplace. We encourage candidates to self-identify as members of equity deserving groups such as members of the BIPOC community, 2SLGBTQ+ community and/or people with disabilities. Please let us know if you require accommodation(s) at any stage of the application process.

Interval House of Ottawa is a 38-bed emergency home for those fleeing VAW/GBV and their dependents, and is the only shelter in Ottawa that provides on-site housing for their pets.

POSITION SUMMARY

Under the supervision of the Residential Program Manager and guidance of the Residential Program Team Lead, the Residential Program Support Worker will provide direct support to women and children residing at Interval House of Ottawa-Maison Interval d'Ottawa (IHO). Work will be completed in accordance with the IHO mission, basic beliefs, and the needs of diverse communities. Participation in and promotion of cooperative living is a component of this position.

KEY RESPONSIBILITIES & DUTIES

- Provide coverage for the residential main office;
- Provide crisis intervention through telephone and personal contact with those experiencing violence
- Ensure that service is accessible to all clients by accessing communication and interpretive services as requested
- Assess level of risk and execute emergency measures and safety planning, as needed
- Assess requests for residential shelter services according to IHO policies and procedures, ensuring alternatives are found if IHO services are not appropriate
- Maintain cultural diversity and inclusivity in all programming
- Ensure that all health, medical and safety needs of residents are attended to and documented
- Assist residents in their adjustment to cooperative living in the shelter and to promote and practice conflict resolution
- Provide opportunity for and facilitate peer support among residents

EDUCATION & EXPERIENCE

- Education in Social Service Worker (SSW) or Bachelor of Social Work (BSW)
- Knowledge of Violence Against Women/Gender-Based Violence and children who witness abuse issues
- Knowledge of crisis intervention and counselling skills
- Demonstrated commitment to and knowledge of community-based model of intervention and feminist principles

- Strong communication skills
- Ability to communicate fluently in spoken and written English. Ability to communicate in other languages is an asset
- Current CPR/First Aid certification is required

OTHER REQUIREMENTS

- Must be comfortable interacting with animals that are housed on-site
- As a condition of employment, all employees must have and provide proof of full COVID-19 immunization. Where a person is unable to vaccinate for human rights protected reasons, an accommodation may be provided
- **Note: To be eligible for this position, the selected candidate must be between the ages of 15 and 30 at the start of employment.**

COMPENSATION & HOURS

- **\$18.00 per hour**, plus 4% paid in lieu of vacation
- 35 hours per week
- Must be available to work a shift schedule including days, evenings, overnights and weekends

Please submit your resume and cover letter by 11:59 pm on **May 11, 2022**. Applications are only accepted via Charity Village. Only candidates selected for an interview will be contacted.